



Calypso Ventures, Inc.

Calypso Ventures, Inc.
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June 4, 2021

Dear Customer:

We're writing to you today to let you know that our MachStdMill (MSM) software product is now in End-Of-Life (EOL) status and new end user license sales for the product have been discontinued.

The MSM product has enjoyed a long and successful history over more than 10 years. For several years, the product has been stable, has had no known outstanding bugs, and has not been actively developed.

The last 18 months has reinforced for us the old truism that "life is uncertain" and we've decided to reduce our business obligations.

We realize that MSM is in daily use by many businesses and hobbyists, and we don't want to create a problem for MSM customers.

We are announcing that we are offering an EOL release version of the product to existing MSM customers.

The EOL version includes these key end-of-life features:

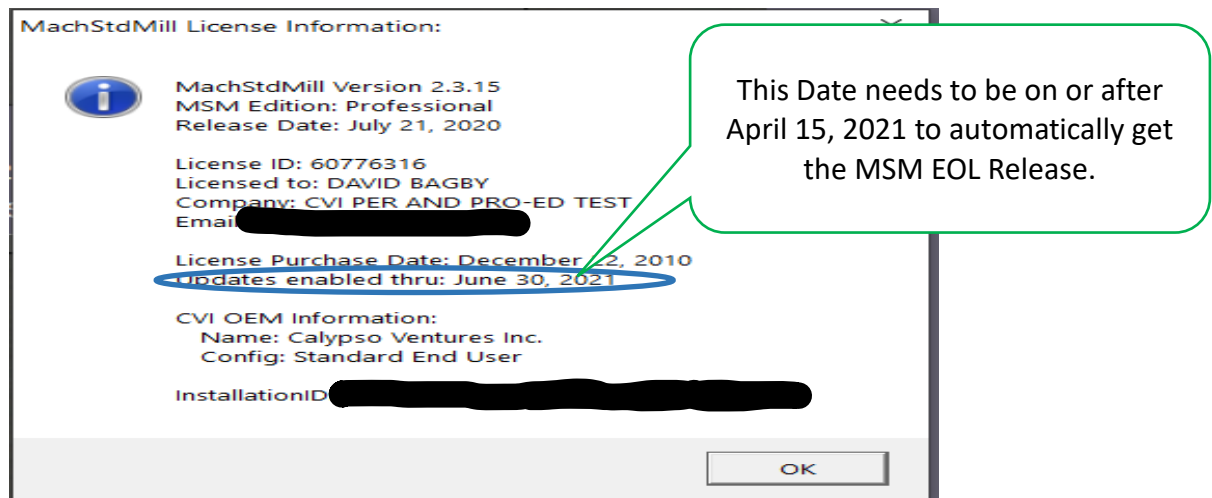
- The EOL release package will include the Mill, Lathe and Mill-Turn packages.
- The EOL version will install as an update to your existing MSM installations.
- The EOL version uses an updated license scheme which does not require interaction with the MSM online license server (which will be shut down).
- The MSM EOL version will be the only way to install MSM on a new / replacement PC.
 - Once the MSM license server is shut down, current, pre-EOL MSM installations will continue to run, but will no longer be able to be deactivated. Additionally, new installations of pre-EOL MSM versions will not be able to be activated.
- The EOL release will be custom configured for each MSM licensee and the EOL version will not limit you to 2 MSM installations. The EOL installer package will know, and will embed into each EOL version installation, your individual customer information.

- Note: The MSM End User License agreement is still in effect and restricts use of the EOL version by entities other than the licensee.

MSM EOL version availability:

- The EOL version is being offered free to existing MSM customers *whose licenses are current and cover releases thru at least April 15th. 2021.*

To check the release dates your license includes, start MSM, go to the reference page and click the “license Info” button. You will get an information dialog similar to this:



- If your MSM license is not current for updates, you may update your current MSM license by Jun 30th, 2021. Doing so will give you access to the MSM EOL version.
 - To update your MSM license, you may go to

<http://www.calypsoventures.com/purchase/softwarestore.html>

And use the “CVI Customer Service Portal” button on that page.

There is only one update option still available, and it is priced at \$40.00 USD.

Please make sure that your customer contact information is up to date.

- **Important:** Customers with multiple MSM licenses only need to have one current MSM license on June 30th, 2021. There is no need to update multiple licenses as the EOL installer will handle all your MSM installations.

- After Jun 30th, 2021, update sales will be disabled, and it will no longer be possible to update MSM licenses. After Jun 30th, 2021 the EOL version will not be available to licensees holding older licenses.

EOL Version Delivery:

- In July, we will start building the MSM EOL packages for all MSM licenses current as of Jun 30th, 2021. When your package is ready, you will receive a direct email with your individual download link for the MSM EOL release.

MSM Support:

- The existing CVI web site information for MSM will remain online for some time. This includes the MSM User support forum.
- CVI will no longer be actively monitoring the support forum, nor will we be providing product support for MSM.

Summary:

If you are no longer an active MSM user, and don't expect to need to use MSM in the future, you do not need to do anything.

If you are an active user of MSM, want to be able to create new installations of MSM, or reinstall MSM to recover from a PC hardware failure, we highly recommend that you update your MSM license before Jun 30th, 2021.

Finally, my thanks to all the MSM customers over the years! I've had fun and interesting conversations with many of you, and some of you have become personal friends.

Sincerely,

David Bagby
President
Calypso Ventures, Inc.